



Mind Your Own Business.

# MYOB Business Support

MYOB Business Support is a comprehensive support subscription that gives customers' the software, support and services they need to keep their business operating efficiently and profitably.

We recommend all customers subscribe to an MYOB support plan for year-round access to phone, email and fax technical support.

By subscribing to an MYOB Business Support plan customers also ensure they will receive any upgrade that may be released during their subscription period.

Encouraging customers' to be on the latest version is important as it ensures we can provide the right level of support, that they have access to all the latest product features and benefits as well as ensuring their products are up to date with the latest technology, because only our latest versions work with Microsoft XP and Vista.

Here is a summary of the ways in which an MYOB Business Support plan can support our customers' business:

- **Priority technical support assistance via phone, fax & email**

Subscribers are entitled to technical support assistance anytime between 9.00 am to 5.30 pm, Monday to Friday (except Public Holidays).

- **Product upgrades (not applicable to MYOB BusinessBasics)**

Subscribers are entitled to upgrades without charge if such upgrades become available during the term of their subscription.

- **Technical support notes on the website**

Access to MYOB's extensive on-line technical support notes 24 hours a day, 7 days a week.

- **Discounts on training programmes (not applicable to MYOB BusinessBasics)\*\***

Subscribers are entitled for a 20% discount on MYOB Training courses.

*\* Terms and conditions apply*

*\*\*Discounts on Training is only available to Malaysia & Singapore users*

## MYOB Business Support is available for the following MYOB products:

- MYOB BusinessBasics • MYOB Accounting • MYOB Premier • MYOB RetailManager
- MYOB Payroll (For Malaysia & Singapore only)
- MYOB Premier Plus (For Singapore only)

## How to subscribe to MYOB Business Support?

To subscribe, please call our Customer Service as follows:

**Malaysia** – Phone: 1 300 88 0883 • Email: cs.my@myob.com.my

**Singapore** – Phone: 6505 6582 • Email: cs.sg@myob.com.sg

**International** – Phone: (603) 7989 0599 • Email: cs.my@myob.com.my

MYOB's commitment to quality technical support separates us from our competitors. When customers need help, they usually want it straight away and if they choose an MYOB Business Support plan we are there to provide it.

This can provide great peace of mind for business owners and users alike, especially during tax time or other peak periods.

We believe our combination of robust software and quality support by local experts is a winning formula.