



MYOB Business Support Subscription Form

Mind Your Own Business.

Step 1: Select Your Order

BUSINESS SUPPORT PLAN - ANNUAL	PRICE (\$USD)
<input type="checkbox"/> MYOB Business Support Plan Subscription	\$40.00
<input type="checkbox"/> MYOB Accounting Business Support Plan subscription	\$232.00
<input type="checkbox"/> MYOB Premier Business Support Plan subscription	\$439.00
<input type="checkbox"/> MYOB RetailManager Business Support Plan subscription	\$474.00

BENEFITS OF MYOB SUPPORT

- Priority Technical Support assistance via phone, fax & email.
 - Subscribers are entitled to technical support assistance anytime between 9.00 am to 5.30 pm (GMT + 8 hours Singapore), Monday to Friday (except Public Holidays). Your local IDD charges apply when you call in for Technical Assistance.
- Technical Support Notes on the website
 - Access to MYOB's extensive on-line technical support notes 24 hours a day, 7 days a week.

Step 2: Complete your details

Company Name:

Name:

Serial number:

Designation:

Address:

Phone (office): Fax:

Email:

Step 3: Choose Your Payment Options

By telegraphic transfer
 The Hong Kong and Shanghai Bank Corporation Limited - 21 Collyer Quay #14-01, HSBC Building, Singapore 049320
Bank Account No: 147-848782-001
SWIFT Code: 7232
(Kindly fax us a copy of the deposit slip and please allow 5 business days for processing payment)

By cheque
 Please make your cheque payable to **ASIAN BUSINESS SOFTWARE SOLUTIONS PTE. LTD.** & return to:
 Asian Business Software Solutions Pte. Ltd. - 305 Alexandra Road #05 - 07, Vantage Automotive Centre, Singapore 159942.

Cheque no:

Issuing Bank:

NOTE: If you bank in your cheque kindly fax us a copy of the deposit slip and please allow 5 business days for processing payment.

Step 4: Fax this form to MYOB South Asia, your MYOB Professional Partner or MYOB Reseller.

For any enquiries, please contact us at

Tel: (65) 6505 6582 | Fax: (65) 6505 6577 | Email: cs.sg@myob.com.sg | Web: www.myob.com.sg



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Terms & Conditions

- General Policies** - MYOB South Asia Pte Ltd reserves the right to limit each telephone call to half an hour and to limit each call to one incident, which is defined as a single support issue or question. MYOB South Asia Pte Ltd may also limit or terminate support service to a customer who uses the service in an irregular, excessive, abusive or fraudulent manner. Terms, conditions, support features, procedures, pricing and support availability are subject to change at any time without notice. MYOB Business Support benefits only apply to the MYOB product for which the MYOB Business Support subscription is held.
MYOB South Asia Pte Ltd will not make outbound calls or return calls for Technical Assistance. MYOB Technical Support representatives will respond to you via email on your inquiries. Kindly state your Serial Number whenever you make an inquiry via email, fax or phone. This will speedup time taken to retrieve your information from our system.
- Service Availability** - Support is limited to 12 months from the date of subscription of MYOB Business Support. Service availability may occasionally deviate from stated hours due to downtime for systems and server maintenance and observed Singapore public holidays. MYOB South Asia Pte Ltd cannot guarantee that you will not experience some delay in having one of our technical support consultants answer your query – as call volumes fluctuate so too will response time.
- Support Topic Limitation** - Enquiries are limited to the following MYOB products & services: installation, upgrade assistance, basic usability and basic functionality, as described in MYOB product documentation. MYOB does not claim to resolve connectivity issues caused by third-party services, service providers, hardware or software, or networking problems. MYOB Business Support phone support does not cover enquiries on general accounting or taxation issues, nor does it include application consulting or training. The determination of the nature of your query for these purposes will be made by our technical support consultants.
- Pricing, Benefits & other information** - Pricing, benefits and information shown here are subject to change without notice. Also note that MYOB Business Support purchases are non-refundable or transferable.
- Product upgrades (not applicable to MYOB BusinessBasics)** - Subscribers are entitled to upgrades without charge if such upgrades become available during the term of their subscription. Handling fee and freight charges to ship the product will be borne by customer.

Have Your Contact Details Changed?

Please complete this section and fax to (65) 6505 6577 or mail this sheet to:

Asian Business Software Solutions Pte Ltd (trading as MYOB South Asia Pte Ltd) 305, Alexander Road #05-07 Vantage Automotive Centre, Singapore 159942.

If the ownership of the program has changed, please contact MYOB Customer Service Team at (65) 6505 6582.

Serial Number:

PREVIOUS DETAILS

Original Trading Name:

Original Company Name:

Original Owner/Director Name:

NEW DETAILS

New Trading Name:

New Company Name:

Owner/Director Name:

Address:

Phone:..... Fax:

Email:

Owner/Director Signature required where the company or trading name has changed:

Print Name : Company Stamp & Signature :

Your Privacy

- MYOB South Asia only collects personal information that is required to confirm your identity as a registered user of MYOB software and to provide information that is directly related to your use of your MYOB software.
- Without the information, MYOB South Asia is unable to contact you to inform you of any changes to particular aspects of the use of your product, of important changes to your software, or of the availability of software updates or upgrades which enhance or improve the performance or functionality of your MYOB product.

For any enquiries, please contact us at

Tel: (65) 6505 6582 | Fax: (65) 6505 6577 | Email: cs.sg@myob.com.sg | Web: www.myob.com.sg