



Mind Your Own Business.

MYOB Business Support Subscription Form

Step 1: Select Your Order

PRODUCT	PRICE (\$)
<input type="checkbox"/> MYOB BusinessBasics Business Support subscription.....	\$99.00
<input type="checkbox"/> MYOB Accounting Business Support subscription.....	\$315.00
<input type="checkbox"/> MYOB Premier Business Support subscription.....	\$450.00
<input type="checkbox"/> MYOB Premier Plus Business Support subscription.....	\$650.00
<input type="checkbox"/> MYOB Payroll Business Support Plan subscription.....	\$299.00
<input type="checkbox"/> MYOB RetailManager Business Support subscription.....	\$550.00

BENEFITS OF MYOB SUPPORT

- Priority Technical Support assistance via phone, fax & email
 - Subscribers are entitled to technical support assistance anytime between 9.00 am to 5.30 pm, Monday to Friday (except Public Holidays).
- Product upgrades (not applicable to MYOB BusinessBasics)
 - Subscribers are entitled to upgrades without charge if such upgrades become available during the term of your subscription.
- Discounts on training programmes (not applicable to MYOB BusinessBasics)
 - Subscribers are entitled for a 20% discount on MYOB training courses.
- Technical Support Notes on the website
 - Access to MYOB's extensive on-line technical support notes 24 hours a day, 7 days a week.

Step 2: Complete your details

Company Name:

Name:

Serial number:

Designation:

Address:.....

Phone (office):..... Fax:.....

Email:

Step 3: Choose Your Payment Options

By telegraphic transfer
 The Hong Kong and Shanghai Bank Corporation Limited - 21 Collyer Quay #14-01, HSBC Building, Singapore 049320
Bank Account No: 147-848782-001
SWIFT Code: 7232
(Kindly fax us a copy of the deposit slip and please allow 5 business days for processing payment)

By cheque
 Please make your cheque payable to **ASIAN BUSINESS SOFTWARE SOLUTIONS PTE. LTD.** & return to:
 Asian Business Software Solutions Pte. Ltd. - 305 Alexandra Road #05 - 07, Vantage Automotive Centre, Singapore 159942.

Cheque no:.....

Issuing Bank:.....

NOTE: If you bank in your cheque kindly fax us a copy of the deposit slip and please allow 5 business days for processing payment.

Step 4: Fax this form to MYOB South Asia, your MYOB Professional Partner or MYOB Reseller.

For any enquiries, please contact us at

Tel: (65) 6505 6582 | Fax: (65) 6505 6577 | Email: cs.sg@myob.com.sg | Web: www.myob.com.sg



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Terms & Conditions

- General Policies** - MYOB South Asia reserves the right to limit each telephone call to half an hour and to limit each call to one incident, which is defined as a single support issue or question. MYOB South Asia may also limit or terminate support service to a customer who uses the service in an irregular, excessive, abusive or fraudulent manner. Terms, conditions, support features, procedures, pricing and support availability are subject to change at any time without notice. MYOB Business Support benefits only apply to the MYOB product for which the MYOB Business Support subscription is held.
- Service Availability** - Support is limited to 12 months from the date of subscription of MYOB Business Support. Service availability may occasionally deviate from stated hours due to downtime for systems and server maintenance and observed Malaysian public holidays. MYOB South Asia cannot guarantee that you will not experience some delay in having one of our technical support consultants answer your query – as call volumes fluctuate so too will response time.
- Support Topic** - Limitation Enquiries are limited to the following MYOB products & services: installation, upgrade assistance, basic usability and basic functionality, as described in MYOB product documentation. MYOB South Asia does not claim to resolve connectivity issues caused by third-party services, service providers, hardware or software, or networking problems. MYOB Business Support phone support does not cover enquiries on general accounting or taxation issues, nor does it include application consulting or training. The determination of the nature of your query for these purposes will be made by our technical support consultants.
- Free Software Upgrades (not applicable to MYOB BusinessBasics)** - MYOB Business Support entitles subscribers to upgrades without charge if such upgrades become available during the term of your subscription. MYOB South Asia does not warrant that there will be any upgrades to the MYOB software during the MYOB Business Support subscription term. Occasionally, software updates may be available free of charge, in which instance a shipping and handling fee will apply for CD to be sent.
- Pricing, Benefits & other information** - Pricing, benefits and information shown here are subject to change without notice. Also note that MYOB Business Support purchases are non-refundable or transferable.
- Order Processing** - Please allow 5 business days for processing of your cheque.

Have Your Contact Details Changed?

Please complete this section and fax to (65) 6505 6577 or mail this sheet to:

Asian Business Software Solutions Pte Ltd (trading as MYOB South Asia Pte Ltd) 305, Alexander Road #05-07 Vantage Automotive Centre, Singapore 159942.

If the ownership of the program has changed, please contact MYOB South Asia Customer Service Team at (65) 6505 6582.

Serial Number:

PREVIOUS DETAILS

Original Trading Name:

Original Company Name:

Original Owner/Director Name:

NEW DETAILS

New Trading Name:

New Company Name:

Owner/Director Name:

Address:

Phone:..... Fax:

Email:

Owner/Director Signature required where the company or trading name has changed:

Print Name : Company Stamp & Signature :

Your Privacy

- MYOB South Asia only collects personal information that is required to confirm your identity as a registered user of MYOB software and to provide information that is directly related to your use of your MYOB software.
- Without the information, MYOB South Asia is unable to contact you to inform you of any changes to particular aspects of the use of your product, of important changes to your software, or of the availability of software updates or upgrades which enhance or improve the performance or functionality of your MYOB product.

For any enquiries, please contact us at

Tel: (65) 6505 6582 | Fax: (65) 6505 6577 | Email: cs.sg@myob.com.sg | Web: www.myob.com.sg